



Thin Clients

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Instructions

# Configuring the HP Compaq Thin Client t5300/t5500 for Kiosk Mode

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## Abstract

This paper explains how to configure an HP Compaq Thin Client t5500 or t5300 for Kiosk mode.

## Introduction

Kiosk mode allows an administrator to configure a thin client device so that it has a single or limited purpose. The administrator can securely lock the thin client and control which applications the user can access.

Kiosk mode works in a manner similar to the single-purpose computing devices you find in public places, such as Internet kiosks and ATM machines.

Kiosk mode offers the following advantages:

- **Simplicity:** Kiosks are configured to have a single purpose. The local user has a limited number of choices and selections to make, which reduces training time dramatically.
- **Security:** With a "locked down" GUI, there is less risk of someone changing settings or the image.

Before configuring for Kiosk mode, a new user account must be added. The following sections explain how to add a new user account and configure the HP Compaq Thin Client t5500 or t5300 for Kiosk mode.

**If you have an Early Evaluation t5500 or t5300 unit, be sure to upgrade the image to at least version 4.20.026.**

## Adding a New User Account

The Administrator account cannot be used in Kiosk mode. Doing so will prevent the account from having the ability to configure the system. If the Administrator account is used in a profile set for Kiosk mode, the Administrator account will automatically switch to Shell mode when it logs on.

To add a new user account, perform the following steps:

1. Log on as an Administrator.
2. Click **Start > Settings > Control Panel > Security**.
3. From the Security window, select **Enable Security**.
4. Click the **Users** Tab.
5. From the **Users** window, click the **Add** button.
6. Enter a user name, such as "Kiosk."
7. Enter a password (optional).
8. Click on **Set from Template** (the default is **User**).
9. Select either **User** or **Guest** and click **Apply**.
10. Click **OK** to exit the **Add New Users** window.
11. Click the System Tab.
12. Select **Automatic Log On**.
13. Select **Single Button Log On** (optional).
14. Click on the Account list box.
15. Select "Kiosk" from the account list box to be used as the automatic log on user.
16. Click the **OK** button in the upper right corner to exit the **Security** window.
17. Exit the Control Panel.

## Configuring the HP Compaq Thin Client t5300/t5500 for Kiosk Mode

To enable Kiosk mode for the HP Compaq Thin Client t5300/t5500, perform the following steps:

1. Click the **HP Connection Window Icon** on the desktop area.
2. Click on the **HP Connection Administrator** icon on the window.
3. Click **Administration**.
4. Right-click on the **Connections > New Connection** branch to create a new connection. For example, select Citrix ICA Client (ICA) from the list. Follow the ICA wizard steps to create the connection.
5. Right-click on the **Failover Connection Groups > New Failover Connection Group** branch, create a new failover group, and rename it "Kiosk."
6. To rename the new group, left click on the group name.
7. Drag-and-drop your new ICA connection into the "Kiosk" group.

**It is not necessary to select *Automatically Connect* and *Automatic Failure Recovery* on the new failover group since selecting Kiosk mode invokes these selections automatically. However, it does no harm to select them here.**

8. Right-click on **Profiles > New Profiles**, create a new user profile, left click on the name to rename it, and name it "Kiosk."
9. Drag-and-drop the "Kiosk" failover group into the "Kiosk" user profile.
10. Click on the "Kiosk" user profile.
11. Click the **Users** button.
12. Highlight **Kiosk** user and click the **>>** button to move to the right-hand field.

**Do not put the Administrator account into a Kiosk or Shell mode. Doing so may lock you out of the Administrator interface.**

13. Click **OK**.
14. Select the **Kiosk** radio button under Windows Start Mode.

**The features under *Rights (Administrator, Control Panel, and Shutdown)* are not available in Kiosk mode.**

15. Click **OK** to exit the Administration Window.
16. Ensure that the new failover group that was just created does not appear in the **HP Connection Administrator** list of connections.
17. Click **Administration**.
18. Click on the "Kiosk" user profile
19. Verify that the **Automatically Connect** and **Automatic Failure Recovery** check boxes are enabled.
20. Exit HP Connection Administrator.
21. Select **Start >Shutdown > Shutdown** and restart. Click the **OK** button. The system will automatically boot into Kiosk mode. A connection will automatically be made.

The Kiosk user will not be able to break out of the re-connection loop, gain control of the

thin client, or shutdown the system from the keyboard or mouse. Closing the remote connection will initiate a reconnection.

## Switching to a Different User

To switch to a different user when booting, perform the following steps:

1. Press the power button to start the system.
2. Enter **Alt-F4** at the five-second log on display or **Log on** button.
3. Log on as the user of your choice.

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