



HP Thin Clients

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Software
Comparison Guide

Rapport Device Management Software: New Features For Rapport 4.0

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Abstract

This paper provides a side-by-side feature comparison of Rapport Device Management Software 3.02 and Rapport 4.0.

Introduction

With enhanced functionality, faster performance, quick GUI functions and certificate-based security, Rapport Device Management Software v4.0 is a significant improvement over Rapport v3.02. The following sections list the benefits of upgrading to Rapport 4.0.

Architecture

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Installation	Complex	Complex	Simple	Simple
Relational Database Architecture	Basic	Basic	Extended	Extended
Interprocess Communication	via DB	via DB	via Web Services	via Web Services
Console Log	Server Only	Server Only	Each GUI	Each GUI
GUI Refresh	Manual	Manual	Automatic	Automatic
SNMP	RPC	RPC	Single Service	Single Service
PXE	DOS/SMB	DOS/SMB	Linux/FTP	Linux/FTP
Rapport 3.x Agents (Push Management)	Standard	Standard	Upgrade Only	Upgrade Only
HTTP Agents (Push/Pull Management)	Not Available	Not Available	Standard	Standard

Device Discovery

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Automatic	Not Available	Not Available	Standard	Standard
IP Directed	Domain Installed	Domain Installed	Enterprise Upgrade Required	Enterprise Upgrade Required
Device Management Security	Domain Installed	Domain Installed	Enterprise Upgrade Required	Enterprise Upgrade Required
Encryption	Not Available	Not Available	Not Available	HTTP(s) Agent
Compression	Not Available	Not Available	Not Available	HTTP(s) Agent

Device Manager

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Client Status	Not Available	Not Available	HTTP(s) Agent	HTTP(s) Agent
Hardware Asset Data	Basic	Basic	Extended	Extended
Software Asset Data	Basic	Basic	Extended	Extended
Device Diagnostics	NT/XP	NT/XP	All	All

Device Quick Functions

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Change Device Information	Single Device	Single Device	Multiple Devices	Multiple Devices
Change Network Information	Not Available	Not Available	Multiple Devices	Multiple Devices
Get Configuration	Not Available using right-click menu	Not Available using right-click menu	CE	CE
Execute	Available	Available	Available	Available
Shutdown	Available	Available	Available	Available

Shadowing

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Platforms	NT/XP	NT/XP	All	All
Location	Results View	Results View	Configurable	Configurable

**Software
Manager**

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Image Registration	Not Available	Not Available	PXE	PXE
Create a CE Custom Image	Not Available	Not Available	Available	Available
Software Package Information	Basic	Basic	Extended	Extended
Delete/Archive Software Packages	Archive Only	Archive Only	Delete and Archive	Delete and Archive
Delete Software Package Categories	Not Available	Not Available	Available	Available
Remote Software Repository Synch	Not Available	Not Available	Not Available	Not Available

**Update
Manager**

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Software Repository Synch Manager	Not Available	Not Available	Not Available	Available
Use of Views	Not Available	Not Available	Available	Available
Rescheduled Updates	Single Update	Single Update	Multiple Updates	Multiple Updates

**Report
Manager**

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Log Reports	Available	Available	Available	Available
Archive Logs	Available	Available	Available	Available
Device Listings	Available	Available	Available	Available

**Configuration
Manager**

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Built-in Group Types	3	3	6	6
Customer Group Types	3	3	3	90
View Levels	3	3	3	30

Default Device Configuration

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Platforms	None	NT/XP	None	All
Timing	None	Manual Discovery	None	Per Client Check-in

Licensing

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Maximum Seats per License	1,000	1,000	1,000,000	1,000,000

Preferences

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Show Empty Group Folders	Deleted	Deleted	Available	Available
Auto Upgrade Previous Agents	Not Available	Not Available	Available	Available
Service Start-up	Registry Entries	Registry Entries	GUI	GUI
Service Log Levels	Registry Entries	Registry Entries	GUI	GUI
SNMP	External File	External File	GUI	GUI

Software Repository

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Creation	Manual Entry	Manual Entry	Import / Manual	Import / Manual
Test Connection	Not Available	Not Available	Available	Available

Networks

Feature	Rapport 3.02 Workgroup	Rapport 3.02 Enterprise	Rapport 4.0 Workgroup	Rapport 4.0 Enterprise
Creation	Manual Entry	Manual Entry	Auto / Import / Manual	Auto / Import / Manual
Configurable Hierarchy	Not Available	Not Available	Not Available	Available
Per Segment Preferences	Not Available	Not Available	Not Available	Available
Default Grouping	Not Available	Not Available	Not Available	Available
User Permissions	Available	Available	Available	Available

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