# StorageWorks by Compaq

# How to Get More Information Reference Card

*Enterprise Virtual Array*

## About This Card

This reference card tells you about the Enterprise Virtual Array and how to obtain more information.

## The Enterprise Virtual Array

The Enterprise Virtual Array is a storage product that uses virtualization to centrally manage storage capacity for various hosts. Virtualization improves performance, increases capacity and use, and allows for easy dynamic storage expansion.

The Enterprise Virtual Array is a highly reliable storage system. There is no single point of failure. The Enterprise Virtual Array allows for nondisruptive code upgrades, has a Vraid tolerance for multiple drive failures, and allows you to streamline backup recovery processes.

Each Enterprise Virtual Array contains one or more storage systems. A storage system contains a pair of HSV controllers and the physical disk drives they manage. The HSV Element Manager centrally monitors and manages each storage system. Administrators connect to the HSV Element Manager through a web interface.

## How to Get Help with Installation

A Compaq Authorized Service Provider will assist you with the installation of the hardware and software components that make up the Enterprise Virtual Array system. Please do not attempt to install or setup the Enterprise Virtual Array system without a Compaq Authorized Service Provider.

In North America, call Compaq technical support at 1-800-354-9000. This service is available 24 hours a day, 7 days a week.

**NOTE:** For continuous quality improvement, calls may be recorded or monitored.

Outside North America, call Compaq technical support at the nearest location.

Telephone numbers for worldwide technical support are listed on the Compaq website: http://www.compaq.com.

## How to Obtain Technical Documentation

You can obtain Enterprise Virtual Array technical documentation from the Compaq website. Follow these steps to access the technical documentation:

1. Open an internet browser. Go to http://www.compaq.com.

2. Under *Products*, click **Storage**.

3. Under *StorageWorks by Compaq*, click **Enterprise Storage**.

4. In the left menu, click **Disk Array** under *Products*.

5. Click the **Enterprise Virtual Array** link under *Virtually Boundless Storage*.

6. Click **Technical Documentation**.

   The Technical Documentation page displays.

To obtain technical documentation for the SAN Management Appliance, go to the following location:

   http://www.compaq.com/products/sanworks/managementappliance/documentation.html